



**PARK'N FLY.**

When you want to get there *fast...you gotta fly!*

## **FREQUENTLY ASKED QUESTIONS**

### **Is there a shuttle service from each lot and, if so, how often do they leave?**

We have shuttle service from all our lots. Shuttles leave from our Valet terminal approximately every 10 minutes, from our Self Park lot approximately every 15 minutes and from the Economy lot about every 20 minutes.

### **How do I Park'N Fly?**

If you chose our Valet service, just drive in, register with us, enjoy a complimentary newspaper and then take our shuttle to the airport, which leaves about every 10 minutes. If you chose our Self Park or Economy services, just drive in, pull a ticket at the gate and park your vehicle. Wait at one of our shelters for a shuttle, which leaves about every 15-20 minutes.

### **How much time should I allow before I want to be at the airport?**

If you chose the Valet service, give yourself an extra 20 minutes of travel time. If you chose either the Self Park or Economy lot, allow approximately 30 minutes of travel time.

### **Can I check my baggage at Park'N Fly?**

Only our Valet service in Toronto and Vancouver has 24 hr Electronic Air Canada check in Kiosk available for seat selection and boarding pass. (Due to new Security Regulations baggage must be taken directly to U.S & INT'L Flights)

### **How many Aeroplan miles will I earn when I use Park'N Fly?**

You will earn 100 Aeroplan miles with each paid stay, after presenting your Aeroplan card to the attendant upon check-out, regardless of which airline you used. At this time, Windsor, Toronto Economy does not offer Aeroplan miles when using the discount coupon.

### **What type of security do you have?**

All our lots offer the same, high levels of security with well lit, fenced in lots. There is an attendant on duty 24 hours a day, 7 days a week, there is also extra night patrol by guarded security.

### **How are your rates applied?**

We use a 24-hour clock, so that the day begins at the time you park your car with us. That means that the day begins at the EXACT time that you park. Seven days later at the same time, a weekly rate would apply, after which a daily charge would be incurred.

### **What do I do with my keys?**

At our Valet service, we park the car for you and keep the keys. With our Self Park and Economy services, you keep your own keys.

**If you have any question on our services,  
please e-mail us at [cs\\_vancouver@parknfly.ca](mailto:cs_vancouver@parknfly.ca) or call (604) 270-9476 ext: 226**